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Friday 27th March 2020

To our clients and families,

We would like to make you aware of some changes with the NDIS Pricing released by the NDIA on the 25th March 2020. These changes were released by the NDIA to ensure essential support is in place for all NDIS participants, workers and providers throughout the COVID-19 outbreak.

NDIS Price Guide Changes	When does it start	How Long
<p>A temporary 10 per cent increase to the price limit of some Core and Capacity Building supports:</p> <ul style="list-style-type: none"> • Assistance with Daily Life (not including Supported Independent Living) • Assistance with Social and Community Participation • Improved Health and Wellbeing (not including personal training) • Improved Daily Living Skills 	25 th March	For at least 6 months
<p>Changes to the cancellation rules, participants will be required to give 10 business days' notice (up from two days) for a cancellation if they want to avoid paying the full fee for a cancelled service.</p> <p>While there is no limit on the number of cancellations that can be claimed, Momentum Collective will work with participants on minimising cancellations through delivering services in innovative ways that meet the essential needs of the participant and NDIS policies.</p> <p>Cancellations and 'no shows' Please ensure you notify us as soon as you can regarding a cancellation or reschedule of a service. You will be charged 100% of the agreed price of the service if we are unable to find alternative billable work for the relevant worker and we are required to pay the worker for the time that would have been spent providing the support.</p> <p>A cancellation is a short notice cancellation if the participant:</p> <ul style="list-style-type: none"> • does not show up for a scheduled support within a reasonable time, or is not present at the agreed place and within a reasonable time when the provider is travelling to deliver the support; or • has given less than ten (10) clear business days' notice 	<p>The 10 days' notice is from 25th March</p> <p>The 100% cancellation claim is from 30th March</p>	For at least 6 months

<p>Introducing three new support coordination items under Core Supports to support plan flexibility.</p> <p>For example, if you don't currently have support coordination in your plan you can now use some of your core funding to employ a support coordinator to help you. Or if you have exhausted all of your support coordination funds, and can now use Core funding.</p>	<p>25th March</p>	<p>For at least 6 months</p>
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For more information visit <https://www.ndis.gov.au/providers/price-guides-and-pricing>

If you have any questions, please speak to your Support Coordinator or Community Support Manager.

We thank you for your continued services with Momentum Collective and we will continue to keep you informed of updates.

Regards

Momentum Collective